



Competence-Partner

Competence 10/2015

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Patientenorientiert führen

In Zeiten begrenzter Ressourcen patientenorientiert zu pflegen, ist herausfordernd und mit hohem Engagement aller Mitarbeitenden verbunden. Umso wichtiger ist wertschätzendes, unterstützendes Führungsverhalten. Es stellt die Grundlage einer Dienstleistungskultur dar und ermöglicht eine respektvolle Beziehungsgestaltung – gegenüber Patienten und Mitarbeitenden.

Rebecca Spirig, Diana Staudacher,
Regula Lüthi

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